

Minimum Terms and Conditions:

1. Detailed description of goods and/or services

African Association of Remote Sensing of the Environment (AARSE) is a business in the remote sensing industry that serves African scientists within the earth observation and geo-information industry who recognize the need to exchange views and ideas related to technology, systems, services and policies within this industry.

2. Delivery policy

Subject to availability and receipt of payment, requests will be processed within 5 days and subscription delivery confirmed by way of an e-mail

3. Export restriction (Optional)

The offering on this website is available to all international and local clients.

4. Return and Refunds policy

The provision of services by AARSE is subject to availability. In cases of unavailability, AARSE will refund the client

in full within 30 days. Cancellation of orders by the client will attract a 15 % administration fee.

5. Customer Privacy policy

AARSE shall take all reasonable steps to protect the personal information of users. For the purpose of this clause, "personal

information" shall be defined as detailed in the Promotion of Access to Information Act 2 of 2000 (PAIA). The PAIA may be downloaded from:

http://www.polity.org.za/attachment.php?aa_id=3569.

6. Payment options accepted

Payment may be made via Visa, MasterCard, Diners or American Express Cards or by bank transfer into the AARSE bank account, the

details of which will be provided on request.

7. Card acquiring and security

Card transactions will be acquired for AARSE via PayGate (Pty) Ltd who are the approved payment gateway for all South African

Acquiring Banks. DPO PayGate uses the strictest form of encryption, namely Secure Socket Layer 3 (SSL3) and no Card details are stored on the

website. Users may go to www.paygate.co.za to view their security certificate and security policy.

8. Customer details separate from card details

Customer details will be stored by AARSE separately from card details which are entered by the client on DPO PayGate's secure site.

For more detail on DPO PayGate refer to www.paygate.co.za.

9. Merchant Outlet country and transaction currency

The merchant outlet country at the time of presenting payment options to the cardholder is South Africa. Transaction currency is

South African Rand (ZAR).

10. Responsibility

AARSE takes responsibility for all aspects relating to the transaction including sale of goods and services sold on this website,

customer service and support, dispute resolution and delivery of goods.

11. Country of domicile

This website is governed by the laws of South Africa and AARSE chooses as its domicilium citandi et executandi for all purposes under

this agreement, whether in respect of court process, notice, or other documents or communication of whatsoever nature,

12. Variation

AARSE may, in its sole discretion, change this agreement or any part thereof at any time without notice.

13. Company information

This website is run by Space4Development private company / close corporation based in South Africa trading as Space4Development and with registration number 2010/011721/07 and Sias Mostert

(Director(s)/Member(s)/Owner(s))

14. AARSE contact details

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